SPOT THE SHARKS

Media Literate Strategies for Recognizing Misinformation and Sharing Responsibly

> Bob Britten Teaching Associate Professor Reed College of Media West Virginia University



Live every week like it's Shark Week



Holy crap.

🎒 Big Cat 🥝 @BarstoolBigCat · Aug 20

Friend of mine out in LA just took this picture on the 405. And yes, all news and media outlets you have permission to use this. Wild



CAUGHT IN THE JAWS OF MISINFORMATION

- Aug. 20, 2023: Tropical Storm Hilary hits southern California
- U.S. Sen. Ted Cruz retweets this image
- Reality intervenes



Friend of mine out in LA just took this picture on the 405. And yes, all news and media outlets you have permission to use this. Wild



🚜 Readers added context they thought people might want to know

The photo originally appeared in 2011, after Hurricane Irene hit Puerto Rico. The hoax also made the rounds in 2015 after Texas was hit with heavy rains, in 2016 during Hurricane Matthew and again in 2017 after Hurricane Harvey

snopes.com/fact-check/sha...

Do you find this helpful?

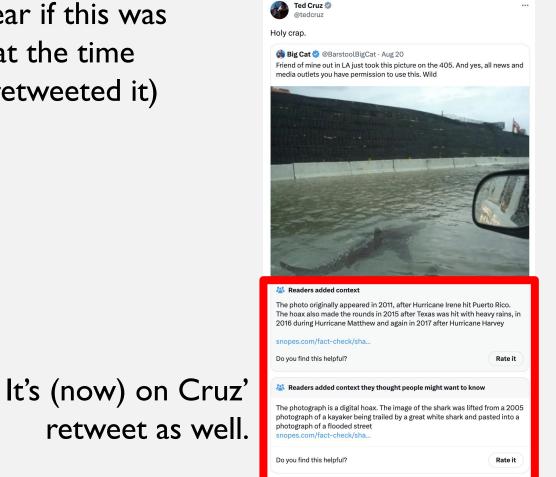
Rate it

...

Context is written by people who use X, and appears when rated helpful by others. Find out more.

5:18 PM · Aug 20, 2023 · 15.7M Views

Here's the original. Notice the reader context flag (it's not clear if this was there at the time Cruz retweeted it)



Context is written by people who use X, and appears when rated helpful by others. Find out more

0:18 AM · Aug 21, 2023 · 4.9M Views

930 Reposts 912 Quotes 9,550 Likes 140 Bookmarks

1,948 Reposts 472 Quotes 43.7K Likes 824 Bookmarks



I'm told this is a joke.

In LA, you never know... 🕿

And everyone please stay safe from the storm or otherwise.

10:21 AM · Aug 21, 2023 · **2.5M** Views

41 Reposts 210 Quotes 1,203 Likes 18 Bookmarks

The aftermath: Cruz did not delete the original but did respond with an update, to which Big Cat responded in a retweet.



...

Big Cat 🤣 @BarstoolBigCat

Wait who said it was a joke? It's a shark on a highway. It's real as real could be. Look I also have a shark in a mall. #Hurricane #Real #PleaseCredit



Ted Cruz (21h)
Replying to @tedcruz
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10:26 AM · Aug 21, 2023 · 1.9M Views

257 Reposts 8 Quotes 14.2K Likes 30 Bookmarks

ALWAYS ASSUME THE SHARK PIC IS FAKE!



WHAT COULD THE SENATOR HAVE DONE DIFFERENTLY?

Media Literacy can help!

WHAT IS MEDIA LITERACY?

- ML should "[help people understand, produce, and negotiate meanings in a culture made up of powerful images, words and sounds" (Aufderheide, 1993)
- To be Media Literate is to understand that all media messages are constructed BY someone and FOR someone (and that YOU are one of those someones)

BUT SERIOUSLY, WHAT *IS* MEDIA LITERACY?

Media literacy is the ability to access, analyze, evaluate and create media in a variety of forms (Hobbs, 2010) Five Core Competencies:

- Access
- Analyze/Evaluate
- Create
- Reflect
- Act

TWO SPHERES OF MEDIA LIT

Two different (but complementary) areas of emphasis (Hobbs, 2019)

- **Protectionist**: Keep yourself safe
- **Empowerment**: Become able to participate

Neither use of a technology nor critically assessing it <u>alone</u> makes one fully literate!

MISINFORMATION VS. DISINFORMATION

We most commonly think of Media Literacy as dealing with one of two things:

- **Misinformation**: False or inaccurate information (getting the facts wrong)
- **Disinformation**: False information deliberate intended to mislead

ALWAYS ASSUME THE SHARK PIC IS FAKE! (BUT WHY?)



Disinformers share the faked shark pic to deceive others



Misinformers shares the faked shark pic because they believe it's real

SEE ANY DIFFERENCES?

CASE STUDY: POLITIFACT.COM

POLITIFACT MENU Q The Poynter Institut All Fact-checks for West Virginia Joe Manchin West Virginia Democratic Joe Manchin **Citizens Against** stated on August 26, 2022 in a tweet Party stated on August 28, 2022 in a tweet stated on August 25, 2022 in a tweet tated on August 31, 2022 in a West Virginia is poised to "WV families making less Facebook ad "Carol Miller is a multi-"receive \$25M for 160 than \$400K & small "More than half of the millionaire worth over \$16 businesses will NOT be orphaned well clean-up \$739 billion tax increase million." projects across the state." targeted by the IRS." (in the Inflation Reduction Act) will go to wasteful **Green New Deal programs** like tree equity, 'clean' garbage trucks, and studying cow farts." NOSTLY FALSE PLITIFACT TRUTH-O-METER* By Faithlyn Graham • November 10, 2022 By Emily Oiler • October 27, 2022 By Jessica Riley • October 25, 2022 By Amanda Boring • October 18, 2022 West Virginia Republican West Virginia Republican Alex Mooney stated on September 20, 2022 in a Party Party stated on August 29, 2022 in a tweet ... stated on August 23, 2022 in a tweet stated on August 23, 2022 in a tweet "There have now been 16 "Over the past 5 years, "Overdoses reached an all-"More fentanyl has crossed straight months of OVER natural gas costs have time high in 2021." the border in the last two 150,000 illegal border gone up over 200%" in the months under Biden than in crossings." United States. 2019 under Trump."

MOSTLY TRUE

HALF TRUE

- Pulitzer Prize-winning fact checking site
- Partnership with Reed College of Media at WVU since 2016
- Students identify claims by public officials or in public interest and check them out
- PF issues a ruling, ranging from "True" to "Pants on Fire"



 \mathbb{X}

(

Something bad just went down near Morgantown, WV

A Moderna shipment truck crashed, hazmat dispatched, airspace shut down and now apparently Emergency Response is claiming the Department of Defense took it over

TIMCAST NEWS

timcast.com

EXCLUSIVE: Emergency Response Says Department of Defense Has T... UPDATE: HHS said in a statement to Timcast that all of the vaccines are accounted for. Read the full update here.The West Virginia Center for...

11:45 AM · Aug 30, 2021 ● 5.3K ● Reply ② Copy link Read 758 replies



Did a truck carrying Moderna vaccine crash? And did the Pentagon handle the recovery?

IF YOUR TIME IS SHORT

• A truck carrying Moderna vaccines did crash near Morgantown, W.Va., on Aug, 27.

• Local emergency management agencies said that the airspace was not shut down and that the Defense Department never dispatched officials to the site of the crash. The cleanup was handled exclusively by local agencies, officials said.

See the sources for this fact-check

MORGANTOWN, W.Va. — Did the U.S. military take over the site where a truck carrying coronavirus vaccines crashed in Morgantown, W.Va.? That's what a recent viral social media post said.



Our ruling

Social media posts said that "near Morgantown, WV, a Moderna shipment truck crashed, hazmat dispatched, airspace shut down and now apparently Emergency Response is claiming the Department of Defense took it over."

A truck carrying Moderna vaccines did crash near Morgantown, and a local hazmat crew was called to clean up debris.

However, local emergency management agencies said that the airspace was not shut down and that the Defense Department never dispatched officials to the site of the crash. It was handled exclusively by local agencies, officials said.

We rate the statement Half True.

Scorecard True (i) Mostly True 🛈 Half True () Mostly False () False (i) Pants on Fire () 25% 34% 16% 14% 7% 1% **43 Checks 18 Checks** 32 Checks **20 Checks** 9 Checks 2 Checks



- Out of 124 checked claims, **only 24%** were some level of "false"
- Only 1.6% were "Pants on Fire"
- Focusing on the worst and most malicious examples can lead to overlooking more common and everyday ones



 \mathbb{X}

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					Read 758 replies	

WHY "HALF TRUE" MATTERS

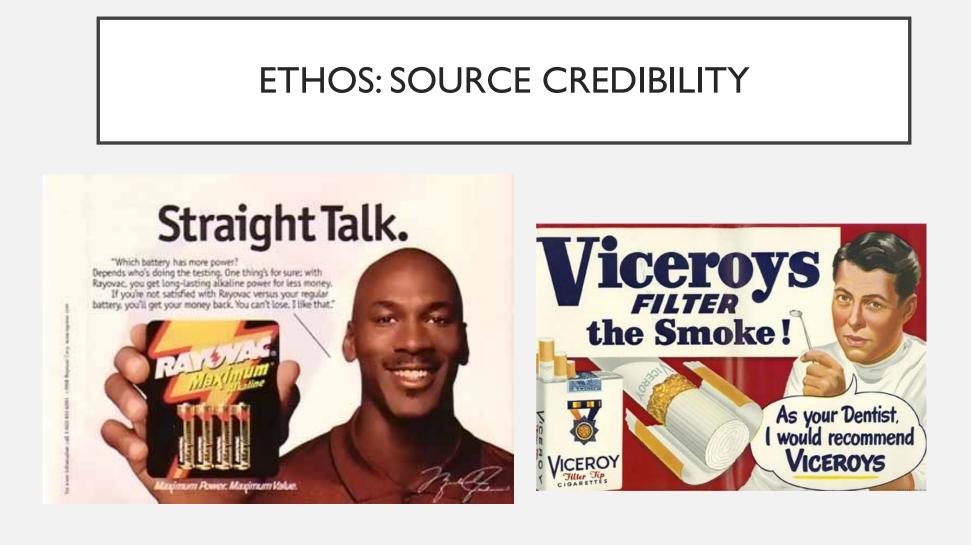
- There's truth in the original claim it was a bad spill!
- The poster, Tim Pool, is a local podcaster who was reporting what he claims to have heard
 - We'd call that Misinformation
- When news is hot, there can be a desire to believe it's even bigger than it is

UNDERSTANDING PERSUASIVE APPEALS

Or: Let's ask the Greeks

WHAT'S ARISTOTLE HAVE TO SAY?

	ETHOS Character or authority	LOGOS Logic, facts & figures	PATHOS Emotional appeals	
If you WANT to believe it, check it out!	Celebrities, uniforms, professionals	Facts, percentages, lots of words, charts	Fear, desire, empathy, hunger, humor	
	Point I:These are three standard tools of persuasion Point 2:They are also signifiers, and "a sign is anything that can be used to lie" (Eco)			



TRUST ME, I'M A DOCTOR



- Bob Britten, Ph.D. (U. of Missouri, 2008)
- That means I can put "Doctor" in front of my name
- It does not mean you want me operating on you

TRUST ME, I'M A DOCTOR



"Even though residents of Shanksville had been maintaining and archiving memorial artifacts from the Flight 93 crash for years," said Dr. Britten, "they would describe their work as less 'real' than that of an official (meaning government constructed) memorial."

- I research media and collective memory
- Verifiable: You can find ample evidence of this

TRUST ME, I'M (NOT THAT KIND OF) A DOCTOR



"Based on my observations, the coronavirus is likely to fade away like other epidemics," said Dr. Britten. "It's just not something we have to worry about anymore."

- I am not a virologist or epidemiologist
- The quote doesn't claim I am, but the "Dr." – and the fact that I'm quoted as an expert – essentially does that work

LOGOS: LOGICAL ARGUMENT



Smoking Kills

...so why bother starting?

You could save 15%.

More than auto insurance.

Call us today and get a free rate quote.



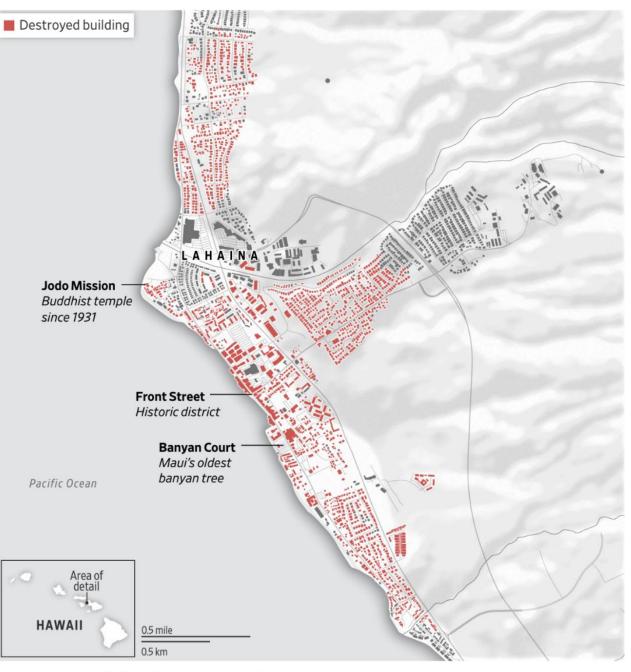
- Motorcycle
- Renters Insurance
- Home Owners Insurance
- RV Insurance
- Flood Insurance
- Life Insurance
- Umbrella Insurance
- Commercial Insurance
- Mobile Home Insurance
- ATV Insurance

www.geico.com

A common place for Logos-based arguments is in information graphics, which are based on data

> Map of Lahaina Buildings Destroyed in Wildfire

> > Wall Street Journal (Aug. 11, 2023)

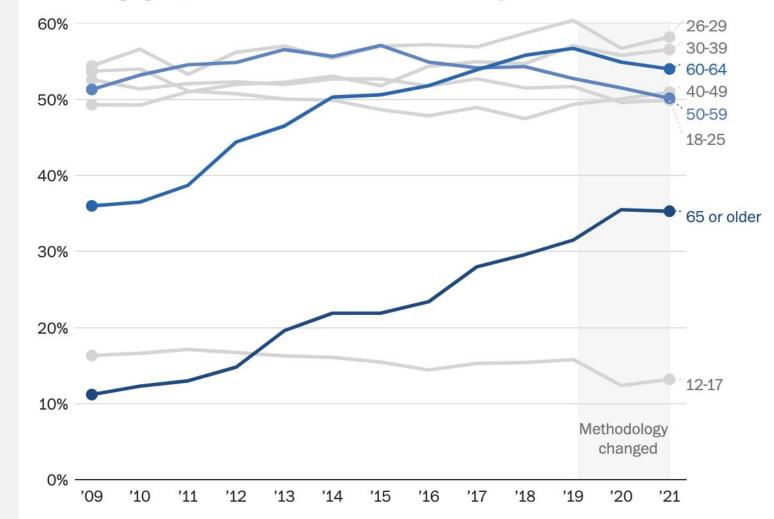


Note: Based on analysis of satellite images released Thursday.

Sources: Maxar Technologies, Planet Labs (satellite images); OpenStreetMap (building footprints) Jake Steinberg/THE WALL STREET JOURNAL

Aging in America is becoming a chronic condition

Of each age group, the share who have ever used marijuana



"Who's most likely to smoke weed, and is it NPR listeners?"

> Washington Post (July 14, 2023)

Note: Estimates from 2020 and 2021 are not comparable to each other, or to prior years, due to changes in methodology caused by the covid-19 pandemic. For consistency and clutter reduction, some age groups were combined using simple averages.

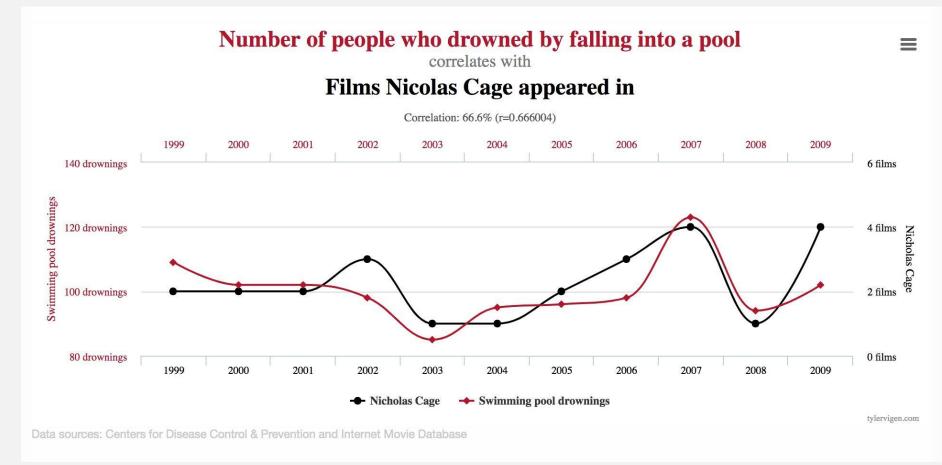
Source: National Survey on Drug Use and Health from the Substance Abuse and Mental Health Services Administration

DEPARTMENT OF DATA / THE WASHINGTON POST

Remember that **CORRELATION**

(two things aligning) does not equal **CAUSATION**

(one thing leading to the other)

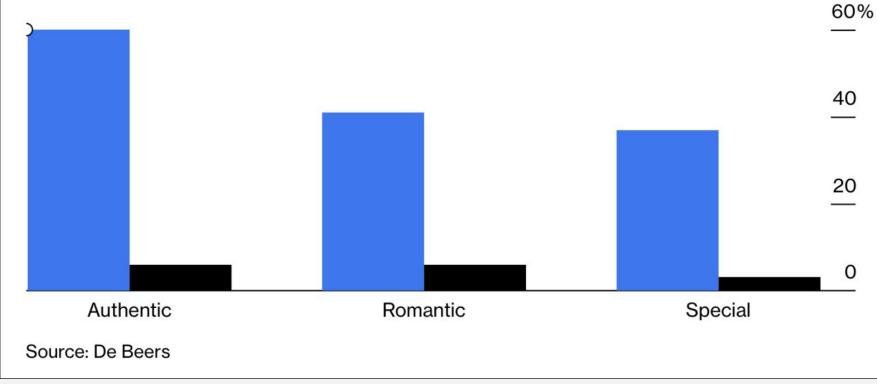


https://www.tylervigen.com/spurious-correlations

Saying I Don't

Synthetic diamonds are struggling to generate the same emotions as natural stones

Natural diamonds consumer perception Lab grown



Assuming the reported numbers are accurate, what's problematic about this chart?

From Bloomberg News

Kansas 194	Nevada 166	
Georgia 145	Illinois 161	
Arizona 140	Colorado 159	
Texas 139	Massachusetts 153	
Nebraska 129	Hawaii 149	
Oklahoma 126	New York 148	
Missouri 125	Virginia 146	
North Dakota 123	California 144	
A CONTRACTOR OF	Washington 141	
Kentucky 121	Blue Average 137	
Red Average 121	Minnesota 136	
North Carolina 116	New Jersey 135	
Mississippi 113	Michigan 130	
Alaska 106	Delaware 129	
Louisiana 106	New Hampshire 129	
Tennessee 104	Rhode Island 129	
Indiana 101	Florida 127	
Alabama 96	Maryland 126	
Utah 94	Pennsylvania 125	
Montana 90	Connecticut 122	
South Carolina 90	Iowa 118	
Wyoming 89	Ohio 116	
South Dakota 88	Oregon 113	
West Virginia 88	Wisconsin 113	
Idaho 80	Vermont 106	
Arkansas 77	New Mexico 93	
Arkansas 77	Maine 92	

What's compelling about these charts about pornography consumption between Red and Blue states?

(Red/Blue based on 2012 presidential election votes) Non-geocoded data defaults to the geographic center of the U.S., which is...



This provides us a segue to the third persuasive appeal...

PATHOS: EMOTIONAL APPEAL



Once again: If you're WANTING it to be true, that's your best warning sign for checking things out - not because it's probably false, but because you're FEELING instead of THINKING!



Holy crap.

🎒 Big Cat 🤣 @BarstoolBigCat · Aug 20

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Yeah, Hurricane Shark lives in Pathos.

START BUILDING YOUR TOOLBOX

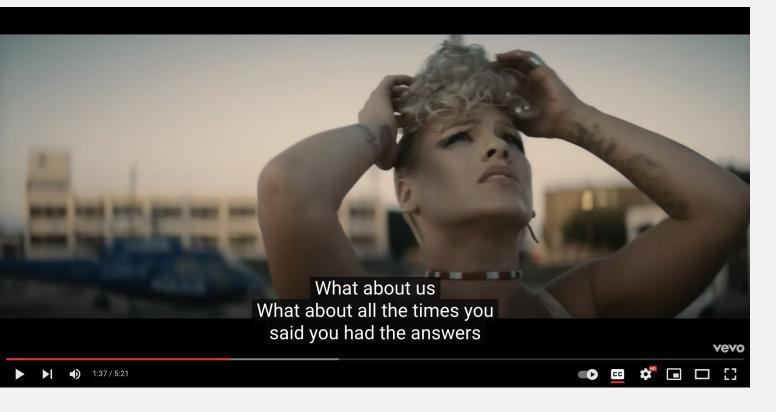
START BUILDING YOUR TOOLBOX



- Fact-checking sites (typically news oriented): PolitiFact.com, FactCheck.org, OpenSecrets.org, TruthOrFiction.com, Washington Post's Fact Checker
- General debunking resources: Snopes.com, Hoax-slayer.com
- Visual tools: Google Reverse Image Search, Tineye.com

None are perfect – just like an actual toolbox! Find what you need in situation, and use them together!

TOOL: "ABOUT US" PAGES AND PROFILES



- Every site should have an About Us page
- For social media, that's their Profile page
 - Is there one?
 - Is a name attached?
 - Can you contact them?
 - Who does it say pays their bills?

On the Washington Post, scroll ALL the way down and click "About the Post"

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You then have to click on newsroom leadership (opinion and management have separate pages)

On WVU's student newspaper, click "HOME" at the top and select "About Us"



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After that, click "Meet the Editorial Staff"





GALLERY | Students walk out on **Downtown campus**

Are parody sites like The Onion mis- or disinformation?



POLITICS

Republican Presidential Candidates Undergo Mandatory Genital Checks Ahead Of First Debate

MILWAUKEE—Lining up in the hallway dressed in hospital gowns, Republican presidential candidates underwent mandatory genital checks ahead of their first debate Wednesday. "Please state your name, date of birth, and gender," said the Republican...

POLITICS

Best Strategies From Ron DeSantis' Leaked Debate Memo



BREAKING NEWS

Silicon Valley Investors Tout Man Who Shows Up To Steal One Of Your Bones As New Tech Innovation SAN FRANCISCO—Saying the breakthrough had tremendous disruptive potential, a group of Silicon Valley investors on Tuesday touted a man who shows up to steal one of your bones as a bold new tech innovation. "We're backing this tech because we believe...



ONION UNIVERSITY Things To Never Say To Your Freshman-Year Roommate

BREAKING NEWS

Nation's Older Sister's Friends Announce Plan To Split Single Cigarette Among 9 Of Them WHEATON, IL—Adjusting their white eyeliner and iridescent lip gloss before approaching the podium, the nation's older sister's friends officially unveiled plans Wednesday to split a single cigarette among nine of them. "We're going to sneak out...

LOCAL Annoying Parent Spends Whole Eulogy Yammering On About Kid

POLITICS

Trump Supporters Explain Why They Doxxed Grand Jurors After former President Donald Trump was indicted by a Georgia grand jury, his supporters found and published the names and addresses of the jury's members. *The Onion* asked Trump supporters why they posted the jurors' personal information online, and...



BREAKING NEWS

Study: Living Happy Life Strongly Correlated To Thinking About Property Values All The Time

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What if I want to sue The Onion?

Please do not do that. The First Amendment protects satire as a form of free speech and expression. *The Onion* uses invented names in all of its stories, except in cases where public figures are being satirized. Any other use of real names is accidental and coincidental. *The Onion* is not intended for readers under 18 years of age.

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Ø the **ONION**

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POLITICS

Congress Threatens To Leave D.C. Unless New Capitol Is Built

Published May 29, 2002

🎔 🗗 🌀 💟 🥝

WASHINGTON, DC—Calling the current U.S. Capitol "inadequate and obsolete," Congress will relocate to Charlotte or Memphis if its demands for a new, state-of-the-art facility are not met, leaders announced Monday. WIRED BACKCHANNEL BUSI

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BACKCHANNEL BUSINESS CULTURE MORE \checkmark

SUBSCRIBE

REUTERS CULTURE JUN 7, 2002 7:00 AM

China Paper Bites on Onion Gag

According to China's most popular newspaper, the U.S. Congress is threatening to move out of Washington unless it gets a new building. Too bad the *Beijing Evening News* fell for a spoof from the *Onion*.

> That doesn't mean people (or governments) can't use it to spread misinformation!

SOCIAL MEDIA PROFILES



- Just click the profile!
- What's their profile image?
- When did they create the account?
- How often do they post?
- What do they post ABOUT?



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🚜 Readers added context they thought people might want to know

The photo originally appeared in 2011, after Hurricane Irene hit Puerto Rico. The hoax also made the rounds in 2015 after Texas was hit with heavy rains, in 2016 during Hurricane Matthew and again in 2017 after Hurricane Harvey

snopes.com/fact-check/sha...

|--|--|

Rate it

...

Context is written by people who use X, and appears when rated helpful by others. Find out more.

5:18 PM · Aug 20, 2023 · **15.7M** Views



Dan Katz, writer for Barstool Sports

Regularly posts jokes and satire

Responses were clearly in on the joke



Nick Hicks 🤣 @PER4ORM · Aug 20

Friend of mine just snapped this in his backyard koi fish pond in the OC. Praying hard for them.



Q 29 17 63 ♡ 4,641 ılı 598.8K

Timmer @TimShay17 · Aug 20 A friend of mine took this pic in a mall in Irvine. Wild times



Q 58 ℃ 89	♡ 3,854	11 494.8K	≏
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...

...

Wait who said it was a joke? It's a shark on a highway. It's real as real could be. Look I also have a shark in a mall. #Hurricane #Real **#PleaseCredit**



Ted Cruz 🤣 @tedcruz · 21h Replying to @tedcruz I'm told this is a joke.

In LA, you never know... 🙎

And everyone please stay safe from the storm or otherwise.

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COMMON RED FLAGS

- What can you tell about this profile?
- When was the account created?
- Do they post about non-political subjects?
- Are the posts ALL polarizing (us vs. them)?
- How's the spelling and grammar?
- Bonus points: Could you image search the profile pic?

It's time to play...

TROLL OR LEGIT?



Chloe Evans

@ChloeEva12

Student Atlanta

Joined June 2014

196 Following 54 Followers

Tweets	Tweets & replies	Media	Likes
Chloe Evans @ChloeEva12			y

This is all going to hell. #DeadHorse

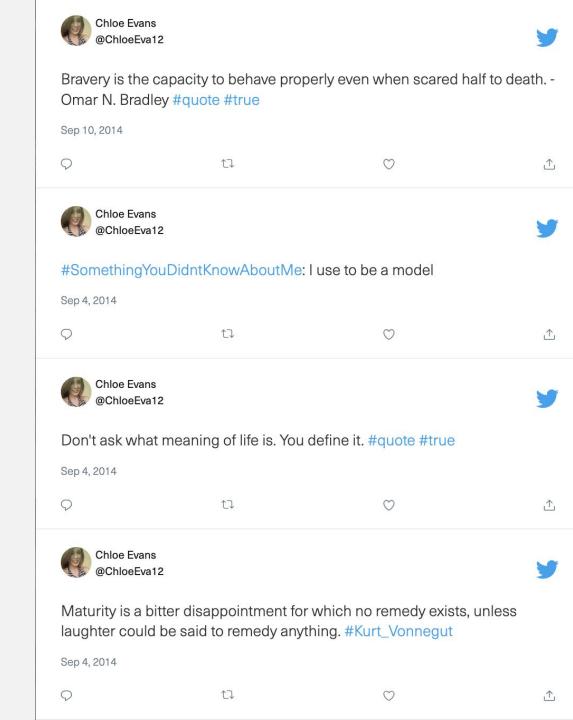


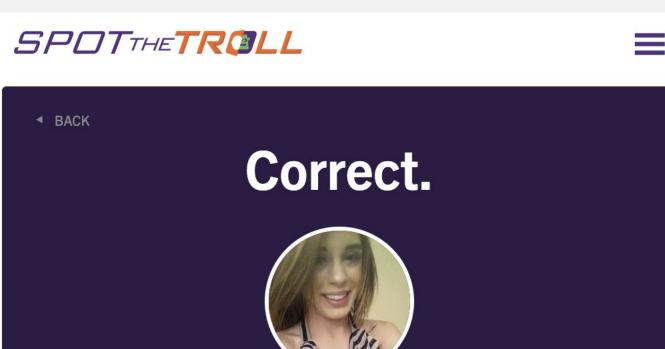


But who's responsible? Obama? #DeadHorse #ChemicalAccidentLouisiana



Sep 11, 2014





Chloe was a Russian-made troll account. Hundreds of Twitter accounts like Chloe were active throughout 2014 and 2015. These trolls were an early, highly automated effort by the Internet Research Agency (IRA), based in Saint Petersburg, Russia. Unfortunately, the agency has gotten much, much better at its job. Read our <u>full analysis</u> to get a more in-depth look at this profile before you continue.

Example and analysis courtesy https://spotthetroll.org/

SPOTTHETROLL

■ BACK

🔎 FULL ANALYSIS:



Chloe Evans: Fear Monger

Hundreds of Russian Twitter accounts like Chloe were active throughout 2014 and 2015. They were identified by Twitter in 2017 as originating from the Internet Research Agency (IRA) in Saint Petersburg. These were an early, highly automated effort by the IRA. Unfortunately, the agency has gotten much, much better at its job.

Early IRA accounts like Chloe pushed hoax events that never happened. These included an Ebola outbreak in Atlanta, Georgia; Salmonella-infected Thanksgiving turkeys sold in Upstate New York Walmarts; and, as in the case of Chloe, a chemical explosion killing horses in Centerville, Louisiana.



These accounts used stolen images and doctored graphics to persuade users that the world is a dangerous place. Much like Chloe, they typically used profile images of attractive young women. This is a common tactic of internet charlatans; trolls and bots sell disinformation in the same way advertisers sell their products. Trolls practice marketing, not spycraft.

Chloe @Chlo	Evans beEva12		y
#Somethi model	ngYouDidntKno	wAboutMe: I use	to be a
Sep 4, 2014			
\Diamond		\heartsuit	\bigtriangleup

It's important to note troll accounts are typically run by real humans. These early Russian hoax accounts, however, spent much (but not all) of their life automated by a computer program. Social media accounts run by a computer are called bots. As demonstrated by Chloe, these particular accounts were programmed to post famous quotes and song lyrics in an attempt to appear human and gain followers.

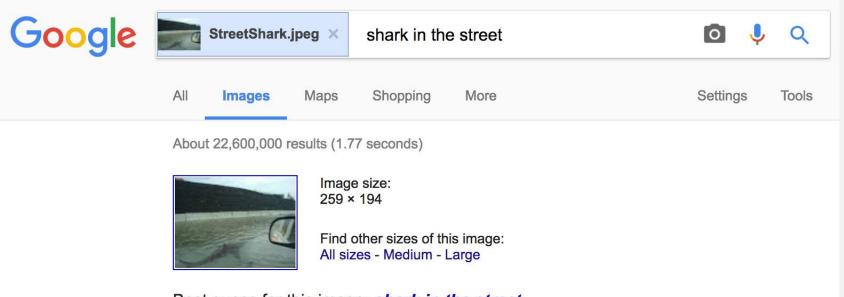


Fortunately, these early efforts by the Internet Research Agency were not effective, and few people took these hoaxes seriously.

TOOL: GOOGLE REVERSE IMAGE SEARCH



- Save an image or its URL
- Go to images.google.com
- Click the camera icon in the search bar
- Paste an image URL or upload an image
- See what turns up!



Best guess for this image: shark in the street

A Shark in the Street, and Other Hurricane Harvey Misinformation You ... https://www.nytimes.com/2017/08/28/us/politics/shark-hurricane-harvey-rumors.html

Aug 28, 2017 - Social media posts about a **shark**, President Obama and bogus emergency contact information offer lessons in how fake news spread.

Shark Swims in Houston Streets? - Snopes.com https://www.snopes.com/photos/animals/puertorico.asp •

A repurposed and fake photograph does not show a **shark** swimming down a Daytona Beach **street** during Hurricane Matthew.

Visually similar images







Believe it or not, this is a shark on the freeway in Houston, Texas. #HurricaneHarvy



3:00 AM - 28 Aug 2017



TOOL: SNOPES (AND OTHER FACT-CHECKING RESOURCES)

Fact Check > Fauxtography

Shark Swims in Houston Streets?

A repurposed and fake photograph does not show a shark swimming down a Houston street after Hurricane/Tropical Storm Harvey flooded the city.



- Snopes.com probably has already covered it
 - "Houston Shark photo" gives you <u>this</u>.
- It's also tagged to the "Fauxtography" category
- Develop go-to resources (but always maintain your skepticism!)

Claim:

A photograph shows a shark swimming down a highway after a hurricane.

Rating:



Since then the same image has been recirculated several times over, typically localized to some big city in the United States that has just experienced a hurricane or other weather event producing heavy rains and floods. Its most recent iterations assigned it to Houston after heavy rains pounded portions of Texas over Memorial Day weekend in 2015, Daytona Beach after Hurricane Matthew approached Florida in October 2016, and Houston again in August 2017 after Hurricane/Tropical Storm Harvey caused massive flooding throughout the city.

Then and now, the photograph is a digital hoax. The image of the shark was lifted from a 2005 photograph of a **<u>kayaker</u>** being trailed by a great white shark and pasted into a photograph of a flooded street:



Sitting in a 3.8-metre sea kayak and watching a four-metre great white approach you is a fairly tense experience

Featured Story



Biden Did Not Fall Asleep While Meeting with Maui Fire Victims, C-SPAN Video Confirms

A close-up shot broadcast by C-SPAN showed that President Biden's eyes were open, despite a popular social media post that pushed this false rumor. Written by: *Jordan Liles*



Latest



Did Zelenskyy Say He Would 'Exchange' Belgorod for NATO Membership?

Written by: Alex Kasprak



Video Does Not Show Dodger Stadium Flooded After Tropical Storm Hilary Written by: Jordan Liles

View All



Latest Fact Checks



Disney Is Not Ending Disney+, Despite Clickbait Headline on Disney Fan Blog

Written by: Jordan Liles Aug 22, 2023



There's No Evidence Ivana Trump Was Cremated

Written by: *Jordan Liles* Sep 20, 2022 Bonus points: The frequent use of "did" and "did not" in headlines for more significant stories is another mark in Snopes' favor (no teasing of the reveal)

WHAT DO WE DO NOW?

DEVELOPYOUR SENSE OF SMELL

- Emotional appeals: The more you WANT to believe it, the more you need to check it out!
- Rely on tools and good habits
 - Check the profile, about page, source, etc.
 - Search the fact checking sites (Snopes, Politifact)
 - Google Reverse Image Search
- Remember: The shark pic is ALWAYS fake!

The Washington Post Democracy Dies in Darkness

Is Florida's hurricane shark real? The video is, at least.

By Andrew Jeong Updated October 3, 2022 at 10:59 p.m. EDT | Published October 1, 2022 at 12:49 a.m. EDT

ANIMALS

Shark-like fish spotted in Fort Myers floodwaters 0:45

...except when it's real.

THANK YOU!